

Shareholder Information

Analysis of Shareholders – 31 March 2003

Number of shares	Number of shareholders	%	Number of shares	%
1 – 1,000	7,226	56.92	3,391,494	0.69
1,001 – 5,000	3,848	30.31	8,268,600	1.69
5,001 – 20,000	801	6.31	7,916,841	1.62
20,001 – 50,000	276	2.17	8,984,222	1.84
Over 50,000	545	4.29	460,889,998	94.16
	12,696	100.00	489,451,155	100.00
Individuals	7,668	60.40	11,227,269	2.30
Banks or nominees	4,488	35.35	453,724,928	92.70
Insurance companies	4	0.03	5,173,548	1.06
Public Limited companies	13	0.10	1,638,951	0.33
Pension trusts	7	0.06	19,501	0.01
Other Limited companies	389	3.06	12,083,361	2.46
Other Corporate Body	127	1.00	5,583,597	1.14
	12,696	100.00	489,451,155	100.00

Dividend Reinvestment Plan

The Company offers Shareholders the option to participate in a Dividend Reinvestment Plan (DRIP). This enables Shareholders to reinvest their cash dividends automatically in the Company's shares. Details of the plan are available on the Investors section of the Company's website at www.britishland.com or by calling Lloyds TSB Registrars' DRIP helpline on 0870 2413018.

For participants in the plan the key dates for the final dividend are:

23 July 2003	Ex-dividend date
25 July 2003	Record date
1 August 2003	Last date for DRIP applications (for new applicants only)
22 August 2003	Payment date/dividend reinvestment date
5 September 2003	New share certificates posted
8 September 2003	CREST member accounts credited

Individual Savings Accounts (ISAs) and Share Dealing Service

The Company offers Individual Savings Accounts (ISAs). The Plan Manager is Barclays Stockbrokers. Barclays Stockbrokers also offer private individuals a telephone, postal and online service for dealing in shares of the company.

Details can be obtained by writing to or telephoning: Barclays Stockbrokers Limited, Client Service, Tay House, 300 Bath Street, Glasgow, G2 4LH.

For details of the ISA call: 0845 601 3000.

For details of the Share Dealing Service call: 08457 776 776.

Information is also available online at www.barclays-stockbrokers.co.uk.

Lines are open between 8.00am and 6.00pm Monday to Friday, except bank holidays, and 9.00am to 1.00pm on Saturday. All calls are charged at the local rate and can only be accessed from within the UK. For your security all calls may be recorded and randomly monitored. Barclays Stockbrokers Limited is authorised and regulated by the Financial Services Authority and is a member of the London Stock Exchange.

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